LUXARCare™
Keeping your Luxar laser in business

Universal Service Plan for Luxar LX-20/Novapulse/Accuvet* Lasers*

Standard Plan** - covers repairs including parts, labor and facilities use; it does not cover shipping; it is not refundable and is due in full before coverage begins/continues. Shipping cost and shipping insurance is customer's responsibility. Shipping arrangements may be provided by Luxarcare. Shipping containers are available for purchase. Luxarcare is not responsible for shipping companies' failure to deliver on time.

PRE-PAID PLAN: 1Yr - $1,550; 2Yr – $2,300**; 3Yr - $3,000;** 4Yr - $3,999**; 5Yr – $4,999;** 6Yr – $5,999**; 7Yr – $6,999.**

INSTALLMENT PLAN: $1,550 per Year for up to Seven Years, after which the premium is subject to change without notice.

Loaner Plan** - covers loaner use and repairs including parts, labor and facilities use; it does not cover shipping; it is not refundable and is due in full before coverage begins/continues. Loaner is available free of charge only if original laser needs repair as determined by Luxarcare through over-the-phone laser evaluation. Loaner ships the same day if requested before 12pm PST. Loaner Late Return Fee is $99.00 per day if not shipped back to Luxarcare within two (2) business days upon receipt of repaired laser. Shipping cost and shipping insurance is customer's responsibility. Shipping arrangements may be provided by Luxarcare. Shipping containers are available for purchase. Luxarcare is not responsible if shipping companies fail to deliver on time.

PRE-PAID PLAN: 1Yr - $1,999; 2Yr – $3,399**; 3Yr - $4,699;** 4Yr - $5,899**; 5Yr – $6,999;** 6Yr – $7,999**; 7Yr – $8,999.**

INSTALLMENT PLAN: $1,999 per Year for up to Seven Years, after which the premium is subject to change without notice.

Premium Plan** - covers shipping, loaner use and repairs including parts, labor and facilities use; it is not refundable and is due in full before coverage begins/continues. **Loaner use and shipping are covered by this Plan only if original laser needs repair as determined by Luxarcare through over-the-phone laser evaluation.** Loaner ships the same day if requested before 12pm PST. Loaner ships 2nd day service to customer only. Loaner Late Return Fee is $99.00 per day if not shipped back to Luxarcare within two (2) business days upon receipt of repaired laser. Luxarcare is not responsible if shipping companies fail to deliver on time.

PRE-PAID PLAN: 1Yr - $2,999.

Eligibility* -** Please call for **Free of charge over-the-phone** laser eligibility evaluation only by Luxarcare factory representative.

Coverage and Turn-around Time - Labor and Parts including: 1) Laser tube including laser mirrors, laser gas, gaskets; 2) Laser power monitor including detector and controller; 3) Electronics including wiring, power supply, RF drivers, shutter, interlocks, controllers and display; 4) Optical train including folding mirrors, collimating optics, mast. All repairs will be performed at Luxarcare facilities. Typical repair time at Luxarcare facility is **3 business days** or less for Standard and Loaner plans.

Not Covered - 1) Fibers, handpieces and tips, 2) Accidental damage, physical damage (e.g. damaged mast), fire, abuse, misuse, or negligent acts or Acts of God including snow, flood or ice, etc. 3) Ordinary wear and tear, 4) Modification or repair not authorized by Luxarcare, 5) Failure to properly operate the laser; 6) Shipping cost – except for Premium Pan; 7) Shipping damage; 8) Shipping delays not due to Luxarcare.

Laser Info

Model Number** **Serial Number**** **Year of Manufacture****

Customer Info

Business Name **Phone** **Fax** **e-mail**

Street **City** **State** **Zip**

* Trademarks of Lumenis. ** Luxarcare continuously improves its products & services. Coverage, prices and terms subject to change without notice. Sales taxes are added if applicable. *** Lasers in need of repair do not qualify for Luxarcare service plans; such lasers need to be repaired by Luxarcare before it qualifies for Luxarcare Service Plan. Luxarcare reserves the right to refuse repair service or service coverage based on our evaluation of the laser – extra charges apply toward repairs of physically damaged lasers in need of re-build. **** This information is found near AC power plug on the wheelbase.

CUSTOMER ACCEPTANCE - Service coverage begins on the day Luxarcare LLC receives payment in full. Failure to provide funds terminates service coverage. This premium fee is not refundable. This contract is fully transferable. This contract cannot be canceled at anytime. Undersigned agrees that neither party to this service contract shall be liable for the other's lost profits, or special, incidental or consequential damages, bodily injury or property damage arising or allegedly arising out of defect in design, manufacturer, materials or workmanship and/or whether in an action in contract or tort, even if the party has been advised by the other party of the possibility of such damages. Either party's total liability to the other party under this service contract for damages, costs and expenses, shall not exceed the amount of the service contract premium. Undersigned agrees to Luxarcare standard contract provisions as stated in Luxarcare Warranty Provisions & Luxarcare Terms & Conditions of Sales at www.luxarcare.com.

I Elect: **Standard Plan** Pre-Paid **for** ____ **Yrs** **or** **Loaner Plan** Pre-Paid **for** ____ **Yrs** **or** **Premium Plan**____

or **Standard Plan** Installment **for** ___ **Yrs** **or** **Loaner Plan** Installment **for** ____ **Yrs**

Signature **Name** **Title/Position** **Date**

LUXARCARE AUTHORIZATION: Type of Service Plan _____

	Start Date	End Date	Payment Received	Signature/Date
1st Year				
2nd Year				
3rd Year				
4th Year				
5th Year				
6th Year				
7th Year				

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